Pre-Course Survey: Demographic Data and Information about the Online Course

Research Number: ___________

1. What is your current Degree Program or Specialization (major): __________________
   
   ACCT        BEHS      BMGT        COMM         CMIS        COMP STUDIES         ENGL
   
   FSCN        HUMN      MGMT      MGMT STUDIES        PLGL           TMGT_____

2. Is this the first online course you have taken? Yes_______ No _________

3. Why did you register for this course? (Please specify only one answer.)
   Specialization (major) requirement
   Specialization (major) elective
   Self-enrichment
   Work related competency
   Other (If other, please explain below ______________________________________

4. What is the primary reason you elected to take this course in an online format? (Please specify only one answer.)
   Course is only offered in online format
   Course was recommended by colleague
   Wanted new experience of taking an online course
   Convenience
   Other (If other, please explain below ______________________________________

5. What is your level of computer expertise? (Please check only one box.)
   Novice
   Passing Computer Knowledge
   Intermediate
   Expert/MIS Professional

   (Over please)
6. What was your initial experience with loading conferencing software (Tycho)? (Please check only one box.)
   - No problems
   - Minimal problems (easily resolved)
   - Intermediate problems (required over 2 hours with Technical Assistance personnel)
   - Technical difficulties still unresolved

7. Did you receive your login and password for the course within five days of registration?
   - Yes ________
   - No ________

8. How would you rate the level of technical support you received from the Tycho Technical Support personnel?
   - Did not require assistance
   - Above Average Support
   - Satisfactory
     - Below Average
     - Inadequate support – technical problems still unresolved

9. How would you rate the quality of course materials you received in the “Syllabus Packet”?

   1                               2                          3                             4                              5
   |_________________|______________|________________|________________|
   Inadequate       Below               Satisfactory                 Above               Superior
   Average                                                Average

10. Gender:   Male _______
                Female _______
11. Please specify your age at your last birthday: ___________

12. What is the ethnic group you most identify with? (Optional)
   Black   Hispanic   White   American Indian or Alaskan Native
   Asian or Pacific Islander   Multiple Race   Other (Please specify below.)

_________________________________________________________________________