**Chart 18**  PM Question #14  Things liked the least

- Insecurity
- Severe microclimate
- Lack of space and parking
- Pavement material
- Nothing

**Chart 19**  PR Question #14  Things that users like the least

- Nothing
- Insecurity
- Severe microclimate
- User's attitude
- Lack of parking
- Poor maintenance
- Crowding / traffic
- Irrigation system

**Chart 20**  PM Question #15  Things liked the best

- Physical qualities
- Landscaping / greenery
- Fountain
- Neatness / maintenance
- Social environment

**Chart 21**  PR Question #15  Things that user likes the best about plaza

- Social environment
- Physical qualities
- Fountain
- Mother statue
- Neatness / maintenance
- Social environment
- Activities / cultural events
- Comfortable microclimate

**Chart 22**  PM Question #17  Feeling of comfort in the plaza

- 17.a Very comfortable
- 17.b Comfortable
- 17.c Moderate Comfortable
- 17.d Uncomfortable

**Chart 23**  PR Question #17  How comfortable users felt in plaza

- 17.a Very comfortable
- 17.b Comfortable
- 17.c Moderate Comfortable
- 17.d Uncomfortable

PM: Plaza de la Madre  PR: Plaza de la Republica